





Discrimination in Provision of Financial Services

If you have any complaint relating to discrimination in the provision of financial services due to having **Politically Exposed Persons** status, you can contact on addresses mentioned below:

Contact Details of State Bank of Pakistan

The Joint Director

Special Unit, Consumer Protection Department, State Bank of Pakistan, I.I. Chundrigar Road, Karachi

Phone Number: 021-9922193 5
Fax Number: 021-992218160
Email: cpd.helpDesk@sbp.org.pk

Contact Details of Bank Makramah Limited

The Unit Head

Complaint Resolution Management Unit Service Quality Department, Bank Makramah Limited Head Office, Plot # G-2, Block # 2, Scheme # 5, Clifton, Karachi

Phone Number: 021-35792016

Email: complaints@bankmakramah.com